

Boarding Policy

- ALL pets must be currently vaccinated against the following diseases in order to board at Stella Link Animal Clinic:
 - ❖ DOGS: Rabies, Distemper, Parvovirus, and Bordatella
 - ❖ CATS: Rabies and Feline Distemper
- Proof of vaccination status is required. If the owner does not provide the necessary vaccination history, the pet WILL be vaccinated upon admission to the kennel. There is a charge for this service.
- In order to protect our patients from fleas, ALL PETS entering the clinic for boarding WILL BE treated for fleas upon admission. There will be a charge of \$5.00 per pet for the treatment.
- Check out time is 5:15 PM Monday-Friday and 11:45 AM on Saturday. A standard, non-fundable LATE PICK UP FEE will be assessed if the pet is not picked up by closing (5:30 PM Mon-Fri and 12:00 PM Sat).
- If your pet is on medication, please bring it. Please mark your pet's name on the container and be sure to review the dosing instructions with a staff member when you drop off your pet. Written instructions are always helpful!
- If your pet is on a special diet, please bring it along as well, and be sure to review the feeding schedule with a staff member when you drop off your pet.
- Please leave an **Emergency Contact Phone** number where the staff can reach you in case an emergency arises with your pet while the pet is boarding.
- Should a health problem arise with your pet during their stay, the doctor will examine and treat the condition. There will be an additional charge for any treatments the pet receives while boarding.
- A bath is recommended for your pet on the day that they go home. There is a charge for this service. Baths are done in the morning on the day that the pet is due to be discharged. If you elect for your pet to have a bath, please make arrangements to pick the pet up in the afternoon so they will have an opportunity to dry completely after their bath.
- Clients are welcome to bring toys, towels, etc to help comfort the pet during their stay. However, we are not responsible for any lost or damaged personal items that are left with the pet. Please label everything clearly so we can make sure it goes back home with you!
- Dr. Parma WILL NOT allow pets to be discharged or admitted outside of normal business hours. The clinic hours are listed below. **THERE WILL BE ABSOLUTELY NO EXCEPTIONS TO THIS RULE.** This is for the safety of everyone concerned. Employees who violate this rule risk immediate termination from this clinic, therefore, please do not ask them to jeopardize their jobs.
- Clinic Hours:

Monday-Friday	7:30AM-5:30PM
Saturday	8:00AM-12:00PM
Sunday	Closed